ALL = { id\_event, article\_subject, id\_case, ticket\_title, ticket\_user, ticket\_state, customer\_id, article\_create\_time, ticket\_create\_time, diff, owner\_id, priority, ticket\_history\_type,a\_from,remaining\_time, elapsed\_time\_from\_event, time\_from\_start, remaining\_time\_from\_event, event order}

NONE = {article\_subject, time\_from\_start, remaining\_time}

AUTO = {elapsed\_time\_from\_event, owner\_id, article\_subject, time\_from\_start, event\_order}

RND = {ticket\_title, ticket\_user, ticket\_state, customer\_id, article\_create\_time, ticket\_create\_time, a\_from, remaining\_time\_from\_event, event order}

CTXT = {article\_subject, time\_from\_start, remaining\_time owner\_id, priority}

WTXT = WTXT = {id\_event, article\_subject, id\_case, ticket\_title, ticket\_user, ticket\_state, customer\_id, article\_create\_time, ticket\_create\_time, diff, ticket\_history\_type,a\_from,remaining\_time, elapsed\_time\_from\_event, time\_from\_start, remaining\_time\_from\_event, event order}